

Spooky Box Club Policies

Returns

Due to the custom made and exclusive service provided by Spooky Box Club, we are not able to accept returns.

Our products are handmade by craftsmen and artisans one piece at a time. Due to this process, there may be slight variation from one item to the next. Such variations are inherent in the manufacturing of handmade products, so you may expect minor distinctions that will make your purchase special and truly one of a kind.

If you are unhappy with your box and are a subscriber, you may cancel your subscription at any time. If you received a defective product or are missing a product in your box, please contact us at info@spookyboxclub.com and we'll gladly do everything we can to resolve the situation.

Subscriber/order cancellation policy

Spooky Box Club reserves the right to cancel subscriptions or transactions at any time, at our discretion.

If Spooky Box Club feels a third person or party are purposefully making malicious, threatening, negative, slanderous, abusive or damaging comments on any social media platform such as Instagram, Twitter, Tumblr, YouTube etc. Spooky Box Club will cancel their subscription and block future purchases. Furthermore, legal action may be taken against the offending person or party.

Terms and Conditions

Spooky Box Club reserves the right to change the terms and conditions at any time.

We reserve the right to refuse or cancel an order for any reason including limitations on quantities available for purchase, inaccuracies or errors in product and pricing information or problems identified.

Copyright

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